

Compliment Procedure

The Raymond Police Department is committed to providing the public with professional law enforcement service. We shall always strive to perform our duties with acceptance, understanding and approval.

If you would like to compliment a Police Department employee for work considered worthy of recognition, please do one of the following:



Mail your comment to the Chief of Police at the address listed on the back, you may also submit a comment via e-mail to mlabel@raymondnh.gov



Contact the employee's Supervisor in person at the Raymond Police Department, or



Call the department's **non-emergency** number listed on the back of the brochure and ask to speak to a supervisor.

Once your compliment has been received, it will be documented and conveyed to the employee and his/her supervisor. A copy of the compliment will also be placed in the permanent record of the employee. As you would expect, our employees sincerely appreciate any positive feedback from the citizens they serve.

Complaint Procedure

It is the policy of the Raymond Police Department to accept and investigate all complaints or allegations of inappropriate conduct on the part of any employee. In so doing, the Department will endeavor to be fair to both the complainant and the employee(s) involved. To register a complaint, you should contact one of the following:



The Chief of Police –or- Lieutenant



A Sergeant



A Corporal

Your contact can be made in writing, you may also submit a complaint via e-mail, or by telephone, or in person to the address and telephone number listed on the back of this brochure. Complaint forms can be located on-line or in the lobby.

Once your complaint has been received, it will be investigated according to appropriate procedures. The average case takes 30 to 90 days to complete, this would depend on the complexity of the case and availability of witnesses. You will be notified of the results.

Final Disposition of complaint cases may be any of the following:

1. **Sustained:** The allegation is substantiated.
2. **Unfounded:** The allegation is false or not factual
3. **Exonerated:** The incident occurred, but the member/ employee acted lawfully, properly and in accordance with procedure.
4. **Not Sustained:** The allegation is not substantiated. No sufficient evidence was uncovered to prove or disprove the allegation.
5. **Misconduct Not Based on Complaint (Sustained):** Substantiated misconduct which was not based or alleged in the initial report

The Police Department encourages the filing of legitimate complaints as a means to hold the Department and its employees accountable to the public.

Contact Information

Michael Labell

Chief of Police

mlabell@raymondnh.gov

Lieutenant Chad Shevlin

cshevlin@raymondnh.gov

Corporal Nicholas Heon

Corporal Brandon Dyrkacz

Corporal Ryan Stanton

Corporal Brian Stice

Raymond Police Department

1 Scribner Road

Raymond, NH 03077

Non-Emergency Phone Number

895-4747

EMERGENCY

9-1-1

The Raymond Police Department is committed to excellence in service to the community. The standards of the Raymond Police Department are among the highest in the State and our officers among the best trained. Our community and our department can best prosper with your support of these standards – by commendation, recommendation, question or complaint.

The Police Department looks forward to working with you as we strive to improve the quality of life in Raymond through effective law enforcement.



Compliment | Complaint

Procedure